

Casino Withdrawal Requirements

Written by Matt Kennedy | Last updated: 3 April 2026

Withdrawing your winnings from an online casino or [bingo sites](#) should be straightforward, but the process can catch you off guard if you're not prepared. Understanding how casino withdrawals work, including identity checks, wagering requirements, processing times, and limits, will help you avoid delays and get your money faster.

Identity Verification (KYC)

Before you can make your first withdrawal from any UKGC-licensed casino or bingo site, you'll need to verify your identity. This is a legal requirement known as **KYC (Know Your Customer)**, and it's designed to prevent fraud, money laundering, and underage gambling.

You'll typically need to provide:

- A copy of your photo ID - passport, driving licence, or national ID card
- Proof of address - a utility bill or bank statement dated within the last three months
- Proof of your payment method - a screenshot of your e-wallet account page, or a photo of your debit card with the middle digits hidden

Most sites now let you upload these documents directly through the website or app, either by taking photos with your phone or uploading scanned copies. Verification is usually completed within 24 to 72 hours, though some sites manage it much quicker. You only need to go through this process once; after your identity is verified, future withdrawals won't require the same documentation.

Top tip: Complete your identity verification as soon as you register, rather than waiting until you want to withdraw. This way, when you do hit a win, there'll be no delay in getting your money out.

Understanding Wagering Requirements

If you've played using a bonus, whether that's a welcome bonus, free spins, or any other promotional offer, you'll need to meet the site's [wagering requirements](#) before you can withdraw any winnings generated from that bonus.

Wagering requirements specify how many times you need to bet the bonus amount (or sometimes the bonus plus your deposit) before the bonus funds convert into withdrawable cash. For example:

- A £10 bonus with **30x wagering** means you need to place £300 in total bets before you can withdraw

- A £20 bonus with **20x wagering** means you need to place £400 in total bets

Different games often contribute different percentages towards the wagering requirement. Slots typically contribute 100%, while table games like blackjack or roulette might only contribute 10-20%. Bingo tickets usually contribute 100% as well. Always check the specific terms of any bonus you claim so you know exactly what's required.

Some bonuses also have a **maximum win cap**, which limits how much you can withdraw from bonus play. And there may be a time limit within which you need to meet the wagering requirement; if you don't clear it in time, the bonus and any associated winnings are forfeited.

Withdrawal Methods

The most common withdrawal methods at UK casino and bingo sites include:

- **PayPal**- generally the fastest option, with withdrawals often processed within a few hours of approval.
- **Skrill and Neteller**- e-wallets that typically handle withdrawals within 24 hours.
- **Debit card (Visa/Mastercard)**- withdrawals to your bank card usually take one to five working days after approval.
- **Bank transfer**- the slowest option, often taking three to seven working days.

Most sites require you to withdraw using the same method you used to deposit. This is an anti-fraud measure. If you deposited using a method that doesn't support withdrawals, such as Pay by Phone Bill, you'll need to choose an alternative withdrawal method, usually a debit card or e-wallet.

Processing Times Explained

There are two separate stages to every withdrawal, and understanding both will help you manage your expectations:

1. **Pending period**- after you request a withdrawal, the site reviews your request. This internal processing period typically takes 24 to 48 hours, though some sites are faster. During this time, some sites allow you to cancel a pending withdrawal and return the funds to your playing balance. While this might seem convenient, it can also tempt you into playing back your winnings - so think carefully before reversing a cashout.
2. **Transfer time**- once the site has approved your withdrawal, the money is sent to your chosen payment method. How long it takes to arrive depends on the method you've selected. E-wallets are fastest (often same-day), debit cards are moderate (one to five days), and bank transfers are slowest (up to a week).

Withdrawal Limits

Many casino and bingo sites set both minimum and maximum withdrawal limits. Here's what you typically encounter:

- **Minimum withdrawal**- usually between £5 and £20. If your balance is below this threshold, you won't be able to cash out.
- **Maximum withdrawal**- varies widely between sites. Some cap withdrawals at £2,000 to £5,000 per transaction or per day, while others set weekly or monthly limits. If you win a large amount, you may need to withdraw it in multiple instalments.
- **Progressive jackpot exemptions**- wins from progressive jackpot games are usually exempt from standard maximum withdrawal limits, meaning you can withdraw the full amount.

Common Reasons for Withdrawal Delays

If your withdrawal is taking longer than expected, it's usually down to one of these reasons:

- **Incomplete verification**- if you haven't completed KYC, your withdrawal will be held until your documents are checked and approved.
- **Outstanding wagering requirements**- if you've been playing with bonus funds and haven't met the wagering requirement, the site won't release your winnings.
- **First-time withdrawal**- your first cashout often takes longer because the site carries out additional security checks.
- **Large withdrawal amounts**- bigger withdrawals may trigger additional review processes.

Tips for Smooth Withdrawals

- Complete identity verification as soon as you sign up - don't wait until your first withdrawal
- Read the wagering requirements before claiming any bonus
- Use an e-wallet like PayPal for the fastest cashouts
- Check the site's withdrawal policy in the terms and conditions so you know the limits and processing times
- Withdraw your winnings regularly rather than keeping large balances in your casino account

For more help navigating online casino and bingo sites, explore our [guides section](#). And if gambling ever stops being enjoyable, [GambleAware](#) offers free, confidential support.

Casino Withdrawals FAQ

How long do casino withdrawals take?

It depends on the method. E-wallets can be same-day after approval, debit cards usually take one to five days, and bank transfers can take up to a week.

Why do casinos ask for ID before withdrawals?

This is part of KYC checks, which are required by UK law to prevent fraud, money laundering, and underage gambling.

Can I withdraw bonus winnings immediately?

No. If you've used a bonus, you'll need to meet the wagering requirements first before any winnings can be withdrawn.

Responsible Gambling: Gambling should be fun and never seen as a way to make money. Only gamble with money you can afford to lose. If you feel you may have a problem, visit [gambleaware.org](https://www.gambleaware.org) or call the National Gambling Helpline on 0808 8020 133. All sites featured on Top Online Bingo Sites are licensed by the UK Gambling Commission. You must be 18+ to gamble.

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